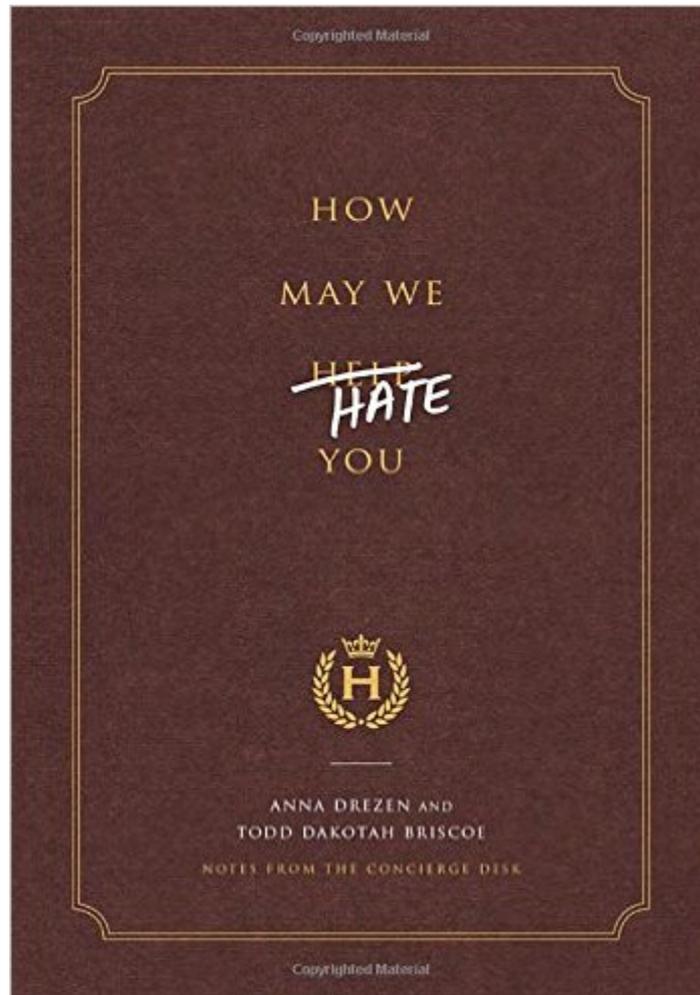


The book was found

# How May We Hate You?: Notes From The Concierge Desk



## Synopsis

Most people think hotel employees are effortlessly cheerful, naturally helpful, and genuinely like their work. Most people are wrong. Find out what really goes on in the world of hospitality with this hilarious book full of funny and absurd stories, anecdotes told in dialogue, factoids, and hoax pop quizzes by two veteran concierges who paid their way while working at a combined 50 hotels in and around Times Square. They are very pleased to help you learn: The Truth About Bed Bugs • The Mythology of Loyalty Programs • The 411 on Hotel Residents • And so much more • Filled with photographs and infographics, *How May We Hate You?* is both romp and commentary on the hospitality industry and life behind the nametag.

## Book Information

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Average Customer Review: 4.2 out of 5 stars See all reviews (54 customer reviews)

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## Customer Reviews

I was excited about this because I loved the tumblr -- but I really can't believe how good the book is. Firstly, it's so well-designed. A nice hardcover with great quality paper, and gorgeous photos and illustrations. This isn't a throwaway weird idea. It's a real work of art. Secondly, the content is quick-moving and varied and never redundant. I loved the absurd conversations with guests that would be posted to the tumblr. There's a lot more that's been added around that material here, and it's all so good. Ghost stories, quizzes that are actually funny, weird tidbits of insider info that I really didn't know about hotels. Most surprisingly, and interestingly, there's a lot of heart in here too, and a lot of commentary on what it's like to work in the service industry (and, really, to work a lame job). I

thought I might just be skimming to find the best pages, but every page has so many layers of quality material. Okay but finally, the book is just hilarious. It's so, so funny. It's a humor book that is also beautiful and makes you feel human and shows how stupid people are and is a social commentary and thank God has a big photo of a really weird-looking dog. Not sure what else to say. I like it a lot. I'm going to give it to people I know who live in New York or are visiting New York or visit other places or work in a lame job, and then I'm going to give it to a few people who are jerks to see if they notice the parts that are all about how some people are such jerks.

This book was funnier than a farting baby duct taped to a Dutch door. My best friend worked as a night auditor at a hotel in NYC and I couldn't be more thrilled that this book exists. I hope it goes platinum or however book sales work...

This is very amusing, but do not get in on the Kindle. The detailed funny charts and diagrams are too small to read on the Kindle screen without a magnifying glass. I should have bought the print version.

This is one of the funniest books I've ever read about an industry that is so patently absurd that it deserves an award. Read this and you may have a newfound compassion for the people behind the desk.

Listen. I've been to hotels. I know how they work. I "get it". People who stay at hotels are the absolute worst type of people. I see them all the time and they smell, they're uncultured and they don't know anything about world history or subway directions. People who stay at hotels are the absolute worst type of people. Except me. I'm great.

I came here after watching AMC's fantastic mini-series *The Night Manager*, wanting to learn more about hotels and the spies who work there. This book has nothing to do with John Le Carre's terse espionage thrillers, but it genuinely made me explode in out-loud laughter. I've read the books from Sarah Silverman and Tina Fey and I didn't laugh at all (I have select nerve damage that prevents such things). This book helped my body to overcome the numbness and smile again.

A hilarious and fun little anthology of anecdotal hospitality awkwardness, woven together with care. You will appreciate it if you have ever worked in the service industry, lived in NYC, or at least

encountered the archetypal Clueless Tourist anywhere in the world. It's a good book to keep by the toilet because it's so funny you will sh\*t yourself.

This was a funny little book by the people who brought you the blog "How May I Hate You?" It is a tell-all behind the scenes look at the concierge industry in modern hotels. While it contains less material from the blog than I would have expected, it does include a few stories I never saw, (or, at least, don't remember), as well as interesting tips and tidbits about hotels in and around New York, (and hotels in general). A fascinating, interesting and educational read that will, often, leave you laughing.

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